**Replacement Freedom Pass**

There is a £12 administration fee to replace lost and damaged Freedom Passes. Once payment has been received you should expect to receive your replacement Freedom Pass through the post in three to five working days. If you wish to pay by cheque or postal order please make this payable to London Councils and send it to the below address.

**Freedom Pass Replacements**

**PO Box 6618**

**Arbroath**

**DD11 9AT**

Please fill in the reply form at the bottom of the page and also write the name and address of the Freedom Pass holder on the reverse of the cheque or postal order.

If you have changed address and still living within London you will need to provide proof i.e. a copy of a recent utility bill or council tax statement (refer to website for further information)

Should you have any further queries please do not hesitate to contact the Freedom Pass helpline on 0845 275 7054.

**Freedom Pass Reply Form**

**Name:**

**Address:**

**Postcode**

**Date of Birth:**

**Telephone Number:**

**E-Mail Address:**

**Freedom Pass number (if known):**

**Reason for card replacement:**